Tritia Timmins

Product Designer

CONTACT

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Santa Cruz, California

EXPERIENCE

Groove, a Clari Company, Product Designer

September 2022 – October 2023

Shipped designs for highly requested features across a variety of touch points including Groove's core web app, Chrome Extension, OmniDialer desktop app, and Groove+ mobile app.

Kyocera Document Solutions Development America, Inc.

Senior UX Designer, May 2021 – August 2022

Led design team in creating version 2.0 of our design system to increase designer productivity and improve brand loyalty. Assisted in recruitment by interviewing candidates and creating new hire onboarding materials.

UX Designer, April 2019 – May 2021

Delivered designs from concept to implementation for a document management product suite generating millions in revenue. Uncovered areas for improvement by leading user interviews and usability testing.

Associate UX Designer, September 2018 – April 2019

Improved website engagement by redesigning company website. Worked cross functionally to design prototypes, journey maps, user flows, and storyboards to communicate with stakeholders.

Tone It Up, Customer Support Specialist

May 2017 – August 2018

Redesigned and implemented an update of Tone It Up's customer support website, reducing support tickets. Answered thousands of support requests using Zendesk and Zendesk live chat.

VOLUNTEERING

ADPList, Design Mentor

April 2023 – Present

Provided over 1200 mentorship minutes to career changers on topics like portfolio and resume reviews, mock interviews, and whiteboarding.

EDUCATION

California State University Fullerton, User Centered Design Certificate
February 2017 – August 2017

Hack Reactor, Software Engineering Immersive,
January 2016 – April 2016

University of California Berkeley, BA Music, Peace & Conflict Studies
August 2012 – May 2015

SKILLS

Prototyping
Wireframing
Responsive Design
Storyboarding
User Research
Usability Testing
Interviewing Users
Information Architecture
Journey Mapping
Workshop Facilitation
Design Mentorship

TOOLS AND SOFTWARE

Adobe Creative Suite
Figma
Miro
Whimsical
Dovetail
Jira
Confluence
HTML/CSS/JavaScript

INTERESTS

Traveling on the cheap
Eating all the food
Playing guitar
Choral singing
Graphic novels
Audiobooks
Finding free typefaces
Visiting hot springs